

SOLE[™]
FITNESS

OWNER'S MANUAL
C80 Curved manual
treadmill

*Please carefully read this entire manual
before operating your new Curved manual
treadmill.*

ATTENTION: *Before returning your Sole product to any retailer, or if you require any assistance with assembly or technical support please call us first for assistance at 866-780-7653. Thank you for your Sole purchase.*

TABLE OF CONTENTS

Product Registration	2
Important Safety Instructions	3
Important Electrical Information	4
Important Operation Instructions	4
Assembly instructions	7
Operation of Your New Curved manual treadmill	10
General Maintenance	17
Manufacturer's Limited Warranty	18



WARNING: This product can expose you to chemicals including Toluene and Acrylamide which are known to the State of California to cause Cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov

Before returning your Sole product to any retailer, or if you require any assistance with assembly or technical support please call us first for assistance at 866-780-7653. Thank you for your Sole purchase.

SOLE

FITNESS

CONGRATULATIONS ON YOUR NEW CURVED MANUAL TREADMILL AND WELCOME TO THE SOLE FAMILY!

Thank you for your purchase of this quality curved manual treadmill from **SOLE**. Your new curved manual treadmill has been manufactured by one of the leading fitness manufacturers in the world and is backed by one of the most comprehensive warranties available. **SOLE** will do all we can to make your ownership experience as pleasant as possible for many years to come.

If there is a question as to where to obtain service, contact our service department at **866-780-7653**.

Please take a moment at this time to record below the name of the dealer, their telephone number, and the date of purchase for easy contact in the future. We appreciate your confidence in **SOLE** and we will always remember that you are the reason that we are in business. Please complete and mail your registration card today and enjoy your new curved manual treadmill.

Yours in Health,
SOLE Fitness

Name of Dealer _____

Telephone Number of Dealer _____

Purchase Date _____

PRODUCT REGISTRATION

RECORD YOUR SERIAL NUMBER

Please record the Serial Number of this fitness product in the space provided below.

Serial Number _____

REGISTER YOUR PURCHASE

The self-addressed product registration card must be completed in full and returned to **SOLE**.

You can also go to www.soletreadmills.com under the support tab to register online.



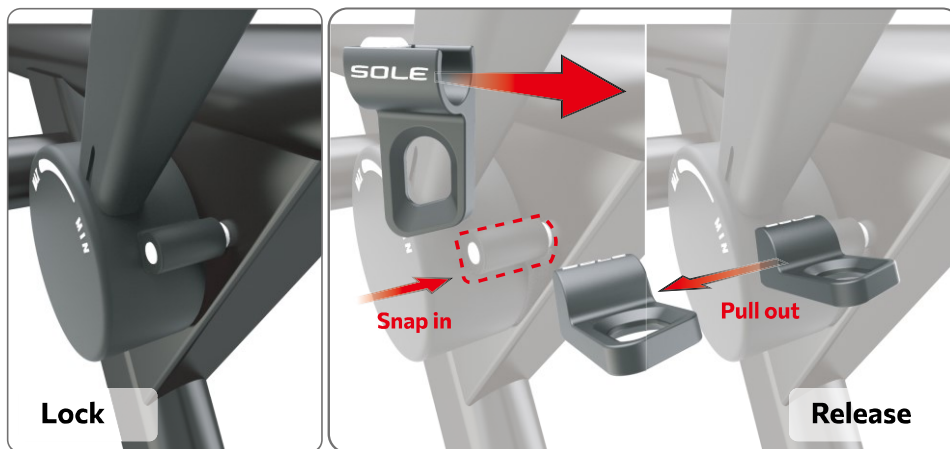
IMPORTANT SAFETY INSTRUCTIONS

WARNING - Read all instructions before using this appliance.

- Do not operate curved manual treadmill on deeply padded, plush or shag carpet. Damage to both carpet and curved manual treadmill may result.
- Do not block the rear of the curved manual treadmill. Provide a minimum of 3 1/2 feet clearance between the rear of the curved manual treadmill and any fixed object.
- Keep children under the age of 13 away from this machine. There are obvious pinch points and other caution areas that can cause harm.
- Keep hands away from all moving parts.
- Do not operate where aerosol spray products are being used or where oxygen is being administered. Sparks from the motor may ignite a highly gaseous environment.
- Never drop or insert any object into any openings.
- Do not use outdoors.
- Do not attempt to use your curved manual treadmill for any purpose other than for the purpose it is intended.
- Use handrails provided; they are for your safety.
- Wear proper shoes. High heels, dress shoes, sandals or bare feet are not suitable for use on your curved manual treadmill. Quality athletic shoes are recommended to avoid leg fatigue.
- This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Safety Magnet Key

1. Lock – To lock the resistance at the max. level by pressing the pin all the way in.
2. Release – Use the magnet key to draw out the pin from the lock position so the resistance lever is released.
3. Magnet key – The key and the pin work in a way of magnetism.



Lock the machine by using the safety magnet key to prevent unauthorized curved manual treadmill operation. SAVE THESE INSTRUCTIONS - THINK SAFETY!

IMPORTANT ELECTRICAL INSTRUCTIONS

WARNING!

NEVER expose this curved manual treadmill to rain or moisture. This product is NOT designed for use outdoors, near a pool or spa, or in any other high humidity environment. The maximum operating temperature specification is 40 degrees C, and humidity is 95% non-condensing (no water drops forming on surfaces).

IMPORTANT OPERATION INSTRUCTIONS

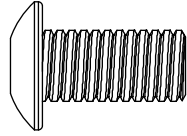
- **NEVER** operate this curved manual treadmill without reading and completely understanding the results of any operational change you request from the computer.
- Use caution while participating in other activities while walking on your curved manual treadmill; such as watching television, reading, etc. These distractions may cause you to lose balance or stray from walking in the center of the belt; which may result in serious injury.
- **NEVER** mount or dismount the curved manual treadmill while the belt is moving. Always hold on to a handrail or hand bar.
- Do not use excessive pressure on console control keys. They are precision set to function properly with little finger pressure. Pushing harder is not going to make the unit go faster or slower. If you feel the buttons are not functioning properly with normal pressure contact your **SOLE** dealer.

Scan Here for Assembly Video

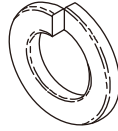


C80 ASSEMBLY PACK CHECKLIST

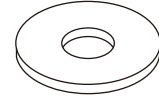
1 HARDWARE STEP 1



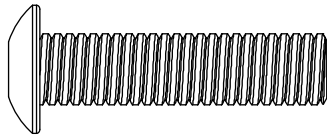
#92. 3/8" x 3/4" Button Head Socket Bolt (3 pcs)



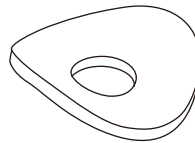
#57. Ø10 x 2T Split Washer (5 pcs)



#56. Ø10 x 20 x 1.5T Flat Washer (3 pcs)

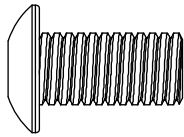


#94. 3/8" x 1-1/2" Button Head Socket Bolt (2 pcs)

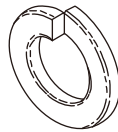


#93. Ø3/8" x 23 x 2.0T Curved Washer (2 pcs)

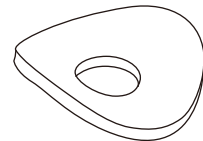
2 HARDWARE STEP 2



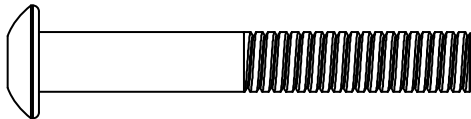
#92. 3/8" x 3/4" Button Head Socket Bolt (1 pcs)



#57. Ø10 x 2T Split Washer (1 pcs)



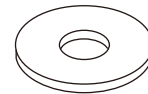
#93. Ø3/8" x 23 x 2.0T Curved Washer (1 pcs)



#95. 5/16" x 2-1/4" Button Head Socket Bolt (1 pcs)

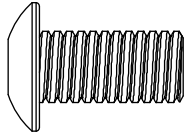


#88. Ø8 x 1.5T Split Washer (1 pcs)



#79. Ø5/16" x Ø18 x 1.5T Flat Washer (1 pcs)

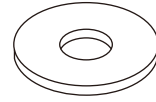
3 HARDWARE STEP 3



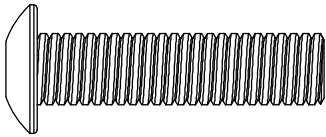
#92. 3/8" x 3/4" Button Head Socket Bolt (4 pcs)



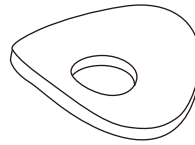
#57. Ø10 x 2T Split Washer (6 pcs)



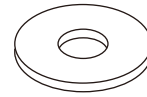
#56. Ø10 x 20 x 1.5T Flat Washer (3 pcs)



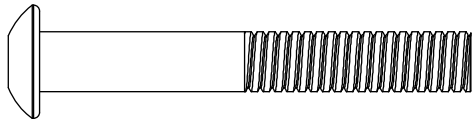
#94. 3/8" x 1-1/2" Button Head Socket Bolt (2 pcs)



#93. Ø3/8" x 23 x 2.0T Curved Washer (3 pcs)



#79. Ø5/16" x Ø18 x 1.5T Flat Washer (1 pcs)

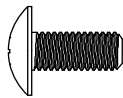


#95. 5/16" x 2-1/4" Button Head Socket Bolt (1 pcs)



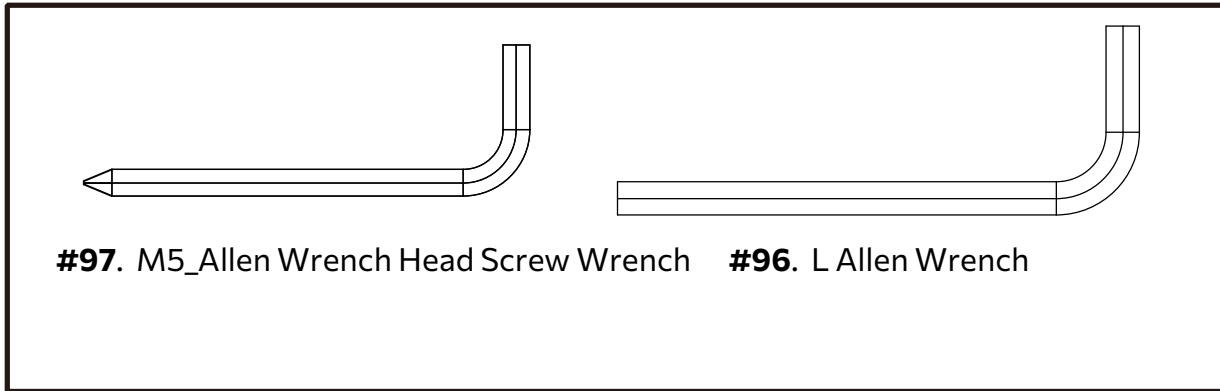
#88. Ø8 x 1.5T Split Washer (1 pcs)

4 HARDWARE STEP 5



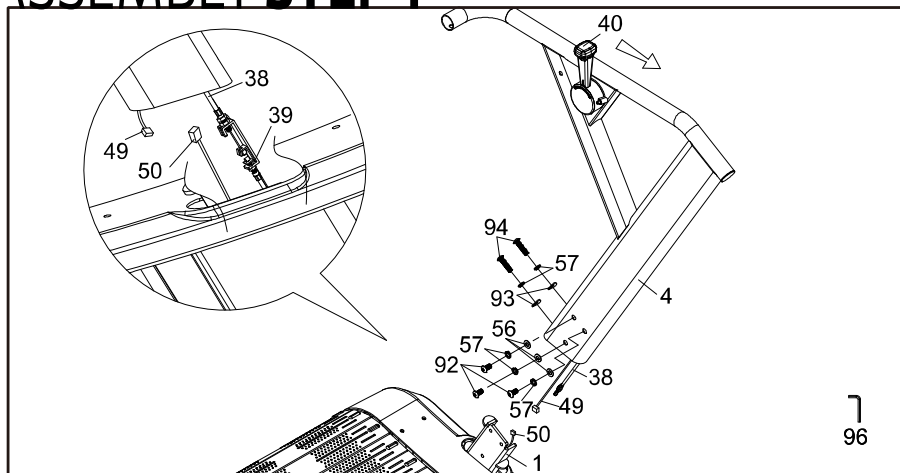
#78. M5 x P0.8 x 12mm Phillips Head Screw (6 pcs)

ASSEMBLY TOOLS



C80 ASSEMBLY INSTRUCTIONS

1 ASSEMBLY STEP 1

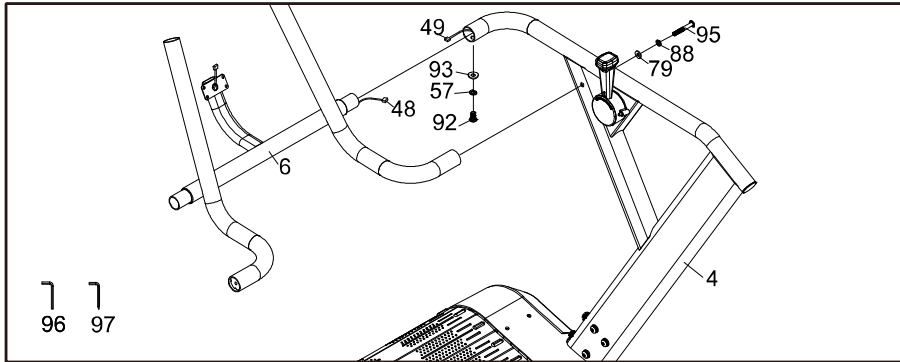


HARDWARE STEP 1

- #92. 3/8" × 3/4" Button Head Socket Bolt (3 pcs)
- #57. Ø10 × 2T_ Split Washer (5 pcs)
- #56. Ø10 × 20 × 1.5T_ Flat Washer (3 pcs)
- #94. 3/8" × 1-1/2" Button Head Socket Bolt (2 pcs)
- #93. Ø3/8" × 23 × 2.0T_Curved Washer (2 pcs)

1. Place the Right Upright (4) on the right side of the treadmill. Make sure the Gear Shift Assembly (40) is positioned at the end of the arrow direction. Connect the Connecting line (Middle) (49) and Steel Cable (38) from the bottom of the Right Upright (4) to the Connecting line (Lower)(50) and Steel Cable (39) on the Main Frame (1).
2. After connecting, install the Right Upright (4) onto the Main frame right side (1). Using the L Allen Wrench (96), insert the Button Head Socket Bolt (92), Split Washer (57), Flat Washer (56), Button Head Socket Bolt (94), and Curved Washer (93) onto the Main Frame, but do not tighten them yet.

2 ASSEMBLY STEP 2

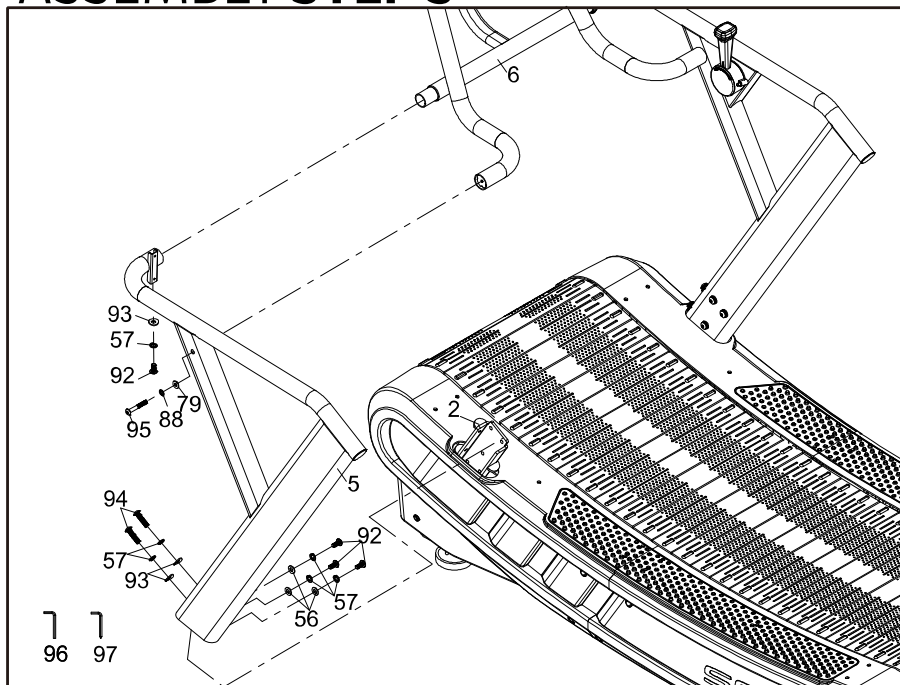


1. Connect the Connecting line (Upper) (48) of the Front armrest console support (6) to the Connecting line (Middle) (49) of the Right Upright (4). Align and assemble the Front armrest console support (6) with the Right Upright (4). Using the L Allen Wrench (96, 97), install the Button Head Socket Bolt (95), Split Washer (88), Flat Washer (79), Button Head Socket Bolt (92), Split Washer (57), and Curved Washer (93) onto the Right Upright (4), but do not tighten them yet.

HARDWARE STEP 2

- #92. 3/8" x 3/4" Button Head Socket Bolt (1 pcs)
- #57. Ø10 x 2T Split Washer (1 pcs)
- #93. Ø3/8" x 23 x 2.0T_Curved Washer (1 pcs)
- #95. 5/16" x 2-1/4" Button Head Socket Bolt (1 pcs)
- #88. Ø8 x 1.5T Split Washer (1 pcs)
- #79. Ø5/16" x Ø18 x 1.5T_Flat Washer (1 pcs)

3 ASSEMBLY STEP 3

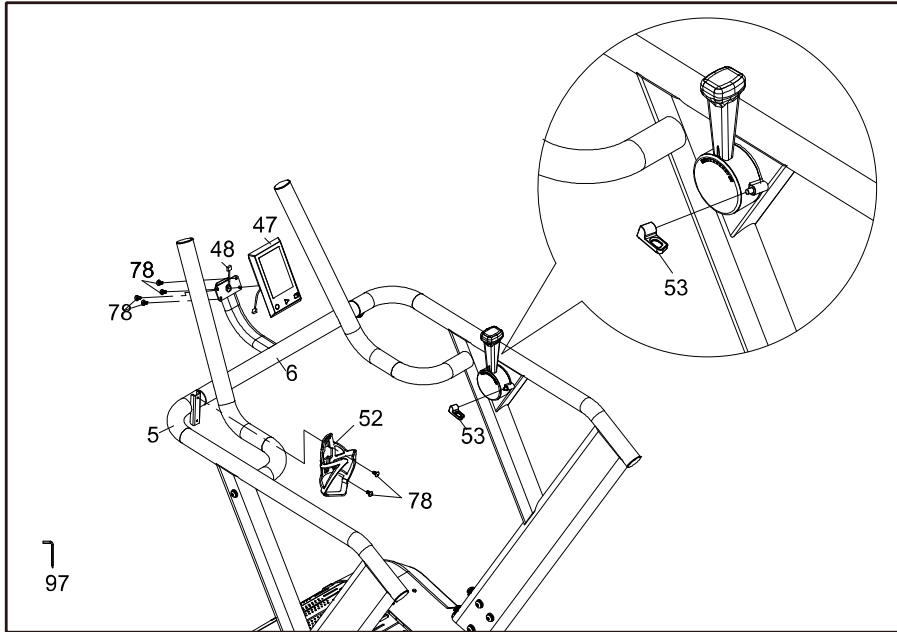


1. Place the Left Upright (5) on the left side of the treadmill. Connect it to the Main Frame Left side (2) and the Front armrest console support (6).
2. Using the L Allen Wrench (96, 97), install the Button Head Socket Bolt (92), Split Washer (57), Flat Washer (56), Button Head Socket Bolt (94), Curved Washer (93), Button Head Socket Bolt (95), Split Washer (88), and Flat Washer (79) onto the Left Upright (5). After completing STEP 1 to STEP 3, tighten all screws securely.

HARDWARE STEP 3

- #92. 3/8" x 3/4" Button Head Socket Bolt (4 pcs)
- #57. Ø10 x 2T Split Washer (6 pcs)
- #56. Ø10 x 20 x 1.5T Flat Washer (3 pcs)
- #94. 3/8" x 1-1/2" Button Head Socket Bolt (2 pcs)
- #93. Ø3/8" x 23 x 2.0T_Curved Washer (3 pcs)
- #79. Ø5/16" x Ø18 x 1.5T_Flat Washer (1 pcs)
- #95. 5/16" x 2-1/4" Button Head Socket Bolt (1 pcs)
- #88. Ø8 x 1.5T Split Washer (1 pcs)

4 ASSEMBLY STEP 4



HARDWARE STEP

#78. M5 × P0.8 × 12mm_
Phillips Head Screw
(6 pcs)

1. Connect the Connecting line (Upper) (48) from the Front armrest console support (6) to the control wire on the Console Assembly (47).
2. Using the Allen Wrench Head Screw Wrench (97) and the Phillips Head Screw (78), attach the Console Assembly (47) to the Front armrest console support (6).
3. Then, use the Allen Wrench Head Screw Wrench (97) and Phillips Head Screw (78) to attach the Drink Bottle Holder (52) to the Left Upright (5). Assembly is now complete.

Note:

The Magnetic buckle Assembly (53) can be used to unlock the gear lock function. Use it as needed depending on your workout requirements.

OPERATION OF YOUR CURVED MANUAL TREADMILL




TREADMILL

GETTING FAMILIAR WITH THE CONTROL PANEL

C80 CONSOLE



Button Descriptions

Graphics	Button Description	Button Function Instructions
	Settings	<ol style="list-style-type: none"> 1. In the settings state: switch values; each press increases the value. 2. In query mode: check the maximum (MAX) and average (AVG) of speed/heart
	Start/Pause	<ol style="list-style-type: none"> 1. In settings mode: confirm the current value. 2. In stop state: run the console 3. In working state: pause exercise. 4. Hold press for 3 seconds to return to the IDEL mode.
	Mode	<ol style="list-style-type: none"> 1. In stop state: switch function modes. 2. In pause state: enter query mode and switch the display of heart rate/Speed. 3. In working state: switch the display of various functions.

Display Parameter Descriptions

Display	Description	Range Display Description
TIME	Exercise Time	0:00~99:59 min~sec
DIST	Exercise Distance	0.00~99.99 km (miles)
PULSE	Exercise PULSE	Heart Rate 40~240 bpm
CALO	Exercise Calories	0-9999 kcal

Display	Description	Range Display Description
SPEED	Exercise Speed	0.0~99.9 km (miles)

How to View Total Distance and Total Time

1. In the IDEL mode, press both the "Set" button and the "Mode" button for 3 seconds to enter the ODO display.
2. Displays total distance and total time.
3. Hold press the "Start/Pause" button to reset the data to 0.
4. Press both the "Set" button and the "Mode" button for 3 seconds again to return to the IDEL mode.

System Sleep Instructions

1. The system will enter sleep mode after 1 minute of inactivity and no operations. At this time, the display will turn off.
2. Any operation will wake it up.

Function and Operation Instructions

Function	Function Description	Operation Instructions
IDEL Mode	Unlimited Exercise Mode	<ol style="list-style-type: none"> 1. Press the "Start/Pause" button to start or pause. 2. During exercise, press buttons to check related exercise data. 3. Press and hold the "Start/Pause" button to end exercise and return.
P-1 Mode	Time Target Exercise Mode	<ol style="list-style-type: none"> 1. Press the "Set" button to set exercise time, range: 5-30 minutes. 2. After setting, press the "Start/Pause" button to start or pause. 3. During exercise, press buttons to check related exercise data. 4. Press and hold the "Start/Pause" button to end exercise and return to the IDEL mode.
P-2 Mode	Distance Target Exercise Mode	<ol style="list-style-type: none"> 1. Press the "Set" button to set exercise distance, range: 1.00-10.00 km (miles). 2. After setting, press the "Start/Pause" button to start or pause. 3. During exercise, press buttons to check related exercise data. 4. Press and hold the "Start/Pause" button to end exercise and return to the IDEL mode.
P-3 Mode	Calorie Target Exercise Mode	<ol style="list-style-type: none"> 1. Press the "Set" button to set target calories, range: 50-500 kcal. 2. After setting, press the "Start/Pause" button to start or pause. 3. During exercise, press buttons to check related exercise data. 4. Press and hold the "Start/Pause" button to end exercise and return to the IDEL mode.
P-4 Mode	Heart Rate Target Exercise Mode, Time Target Can Be Set	<ol style="list-style-type: none"> 1. Press the "Set" button to set exercise time and target heart rate, heart rate range: 100-180. 2. After setting, press the "Start/Pause" button to start or pause. 3. During exercise, press buttons to check related exercise data. 4. Press and hold the "Start/Pause" button to end exercise and return to the IDEL mode.
P-5 Mode	Calorie Target Exercise Mode, Fixed Time	<ol style="list-style-type: none"> 1. Press the 'Settings' button to set the target calories, range: 50-500 kcal. 2. Exercise time is fixed at 15 minutes. 3. After setting, press the 'Start/Pause' button to start or pause. 4. During exercise, you can press buttons to check relevant exercise data. 5. Hold the 'Start/Pause' button to end exercise and return to the IDEL mode.
P-6 Mode	Distance Target Exercise Mode, Time Fixed	<ol style="list-style-type: none"> 1. Press the "Set" button to set the target distance, range: 1.0-10.0 km (miles) 2. Exercise time is fixed at 10 minutes 3. After setting, press the "Start/Pause" button to start or pause 4. During exercise, you can press buttons to check relevant exercise data

		5. Press and hold the "Start/Pause" button to end the exercise and return to the IDEL mode
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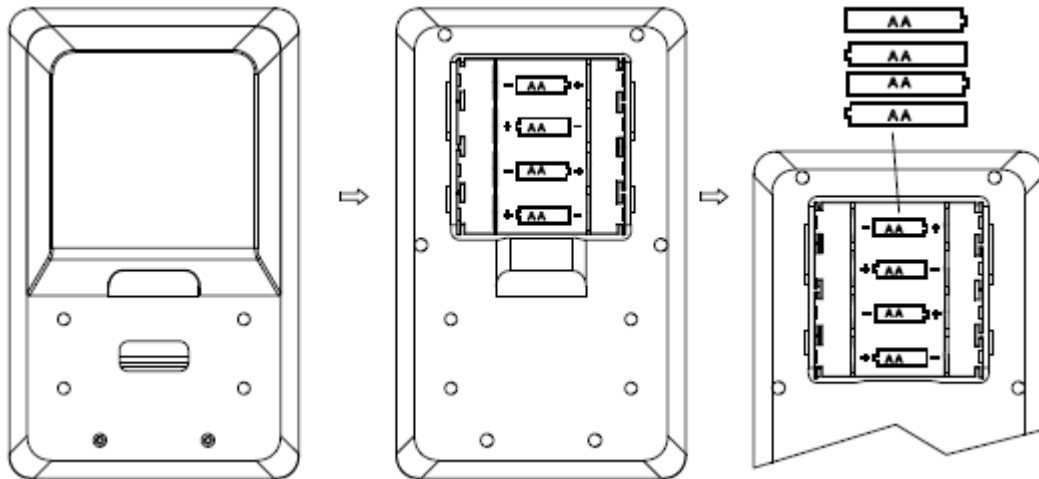
APP and Bluetooth Heart Rate Instructions

1. This product supports Bluetooth heart rate belts. Please wear the heart rate belt correctly.
2. This product supports SOLE+ APP, Kinomap APP, and ZWIFT APP.

Battery Replacement

1. When the battery icon flashes, it indicates that the battery is about to run out. Please replace the battery in time.
2. Push upward to remove the battery cover.
3. Replace the 4 pcs AA batteries following the direction shown in the illustration.
4. Reinstall the battery cover.

Note: When the product is not used for a long time, the batteries should be removed to prevent battery leakage that could damage the product.



HEART RATE PROGRAMS

Before we get started, a word about Heart Rate:

The old motto, “no pain, no gain”, is a myth that has been overpowered by the benefits of exercising comfortably. A great deal of this success has been promoted by the use of heart rate monitors. With the proper use of a heart rate monitor, many people find that their usual choice of exercise intensity was either too high or too low and exercise is much more enjoyable by maintaining their heart rate in the desired benefit range.

To determine the benefit range in which you wish to train, you must first determine your Maximum Heart Rate. This can be accomplished by using the following formula: 220 minus your age. This will give you the Maximum Heart Rate (MHR) for someone of your age. To determine

the effective heart rate range for specific goals you simply calculate a percentage your MHR. Your Heart rate training zone is 50% to 90% of your maximum heart rate. 60% of your MHR is the zone that burns fat while 80% is for strengthening the cardio vascular system. This 60% to 80% is the zone to stay in for maximum benefit.

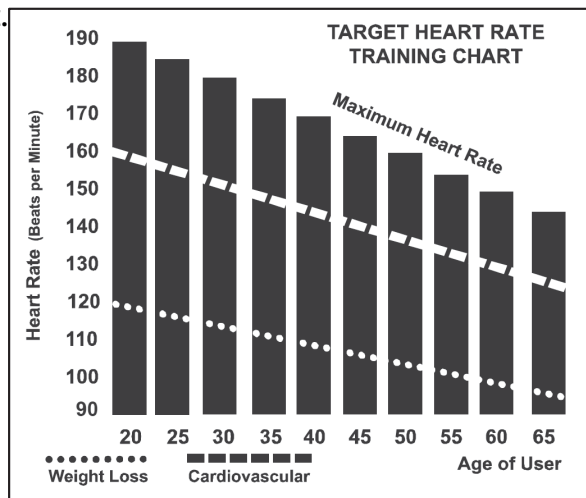
For someone who is 40 years old their target heart rate zone is calculated:

$$\begin{aligned} 220 - 40 &= 180 \text{ (maximum heart rate)} \\ 180 \times 0.6 &= 108 \text{ beats per minute} \\ &\quad \text{(60\% of maximum)} \\ 180 \times 0.8 &= 144 \text{ beats per minute} \\ &\quad \text{(80\% of maximum)} \end{aligned}$$

So for a 40 year old the training zone would be 108 to 144 beats per minute.

If you enter your age during programming the console will perform this calculation automatically. Entering your age is used for the Heart Rate programs. After calculating your MHR you can decide upon which goal you would like to pursue.

The two most popular reasons for, or goals, of exercise are cardiovascular fitness (training for the heart and lungs) and weight control. The black columns on the chart above represent the MHR for a person whose age is listed at the bottom of each column. The training heart rate, for either cardiovascular fitness or weight loss, is represented by two different lines that cut diagonally through the chart. A definition of the lines' goal is in the bottom left-hand corner of the chart. If your goal is cardiovascular fitness or if it is weight loss, it can be achieved by training at 80% or 60%, respectively, of your MHR on a schedule approved by your physician. Consult your physician before participating in any exercise program.



RATE OF PERCEIVED EXERTION

Heart rate is important but listening to your body also has a lot of advantages. There are more variables involved in how hard you should workout than just heart rate. Your stress level, physical health, emotional health, temperature, humidity, the time of day, the last time you ate and what you ate, all contribute to the intensity at which you should workout. If you listen to your body, it will tell you all of these things.

The rate of perceived exertion (RPE), also know as the Borg scale, was developed by Swedish physiologist G.A.V. Borg. This scale rates exercise intensity from 6 to 20 depending upon how you feel or the perception of your effort.

The scale is as follows: Rating

Perception of Effort

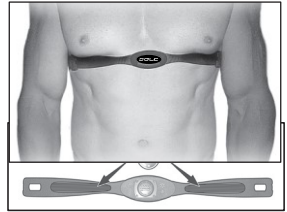
- 6 Minimal
- 7 Very,very light
- 8 Very,very light +
- 9 Very light
- 10 Very light +
- 11 Fairly light
- 12 Comfortable
- 13 Somewhat hard
- 14 Somewhat hard +
- 15 Hard
- 16 Hard +
- 17 Very hard
- 18 Very hard +
- 19 Very,very hard
- 20 Maximal

You can get an approximate heart rate level for each rating by simply adding a zero to each rating. For example a rating of 12 will result in an approximate heart rate of 120 beats per minute. Your RPE will vary depending up the factors discussed earlier. That is the major benefit of this type of training. If your body is strong and rested, you will feel strong and your pace will feel easier. When your body is in this condition, you are able to train harder and the RPE will support this. If you are feeling tired and sluggish, it is because your body needs a break. In this condition, your pace will feel harder. Again, this will show up in your RPE and you will train at the proper level for that day.

USING HEART RATE TRANSMITTER (OPTIONAL)

If you purchase a wireless chest strap transmitter from Sole, here are the instructions on how to wear it:

1. Attach the transmitter to the elastic strap using the locking parts.
2. Adjust the strap as tightly as possible while ensuring that the strap is not too tight to remain comfortable.
3. Position the transmitter with the SOLE logo in the middle of your body, facing away from your chest. Some people may have to position the transmitter slightly left of the center of their chest. Attach the end of the elastic strap by inserting the round end.



- Using the locking parts, secure the transmitter and strap around your chest.
4. Position the transmitter immediately below the pectoral muscles.
5. Sweat is the best conductor for measuring minute heartbeat electrical signals. However, you can use plain water to pre-wet the electrodes. The electrodes are the two ribbed oval areas on the reverse side of the belt and both sides of the transmitter. We also recommend wearing the transmitter strap a few minutes before your workout to warm it up. Because of body chemistry, some users have a more difficult time achieving a strong, steady signal initially. Warming up with the transmitter will help decrease this problem. As noted, wearing clothing over the chest strap transmitter will not affect performance.
6. Your workout must be within rangelange to achieve a strong and steady signal. The range length may vary, so stay close enough to the console to maintain strong and reliable readings. Wearing the transmitter immediately against bare skin assures you of proper operation. If you wish, you may wear the transmitter over a shirt. To do so, moisten the areas of the shirt where the electrodes will rest.

Note: The transmitter automatically activates when it detects activity from the user's heart and automatically deactivates when it does not receive any activity. Although the transmitter is water resistant, moisture can create false signals, so you should take precautions to dry the transmitter after use to prolong battery life completely. The estimated transmitter battery life is 2500 hours. The replacement battery is a Panasonic CR2032.

ERRATIC OPERATION

Caution! Do not use this curved manual treadmill for Heart Rate unless a steady, solid Actual Heart Rate value is being displayed. High, wild, random numbers being displayed indicate a problem.

Areas to look for interference which may cause erratic heart rate:

1. Microwave ovens, TV's, small appliances, etc.
2. Fluorescent lights.
3. Some household security systems.
4. Perimeter fence for a pet.
5. Some people have problems with the transmitter picking up a signal from their skin. If you have problems try wearing the transmitter upside down. Normally the transmitter will be oriented so the SOLE logo is right side up.
6. The antenna that picks up your heart rate is very sensitive. If there is an outside noise source, turning the whole machine 90 degrees may de-tune the interference.
7. Loose curved manual treadmill console or bolts in the upright tube.
8. Another Individual wearing a transmitter within 3' of your machine's console.

If you continue to experience problems contact your dealer.

To check if your Garmin device can be used for heart rate transmission, please refer to the list of supported devices provided on www.soletreadmills.com

WARNING! - DO NOT USE THE HEART RATE PROGRAM IF YOUR HEART RATE IS NOT REGISTERING PROPERLY ON THE CURVED MANUAL TREADMILL'S DISPLAY!

GENERAL MAINTENANCE

Dirt, dust, and hair can block air inlets and accumulate on the slat belt. Please vacuum your treadmill on a monthly basis to prevent excess build-up of dirt that can get sucked up, use a soft, damp cloth, or paper towel, wipe the belt by weekly. **LOCK THE MACHINE BY USING THE SAFETY MAGNET KEY BEFORE THIS TASK.**

MANUFACTURER'S LIMITED WARRANTY

CURVED MANUAL TREADMILL WARRANTY

Effective February 1, 2026

SOLE warrants all its CURVED manual treadmills' parts, for a period of time listed below, from the date of retail sale, as determined by sale receipt, or in the absence of a receipt eighteen (18) months from the original factory shipping date. SOLE's responsibilities include providing new or remanufactured parts, at SOLE's option, and technical support to our independent dealers and servicing organizations. In the absence of a dealer or service organization, these warranties will be administered by SOLE directly to a consumer. The warranty period applies to the following components:

Frame	Lifetime
Parts & Labor	1 Year
Cosmetic Items	90 days

*Cosmetic items including, but not limited to the following: grips, console overlays, and labels/decals.

NORMAL RESPONSIBILITIES OF THE CONSUMER

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. The warranty registration card must be completed and returned to the address listed on the card within 10 days of the original purchase to validate the manufacturer's limited warranty or, if outside of the 10 day period, the warranty can be registered if you have proof of purchase (i.e. receipt, bank statement, credit card statement, or email order confirmation).
2. Proper use of the curved manual treadmill in accordance with the instructions provided in this manual, including general maintenance (i.e. belt tracking, belt tension, vacuuming under motor cover, and lubrication. See all components under General Maintenance section).
3. Proper installation in accordance with instructions provided with the curved manual treadmill and with all local electric codes.
4. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house wiring.
5. Expenses for making the curved manual treadmill accessible for servicing, including any item that was not part of the curved manual treadmill at the time it was shipped from the factory.
6. Damages to the curved manual treadmill finish during shipping, installation or following installation.
7. Routine maintenance of this unit as specified in this manual. (See All Components under General Maintenance).
8. Provide pictures or video of any issues via email as requested by the service technician. Assist with troubleshooting/diagnosing prior to a home visit.

EXCLUSIONS

This warranty does not cover the following:

1. CONSEQUENTIAL, COLLATERAL, OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY.

Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

2. Service call reimbursement to the consumer. Service call reimbursement to the dealer that does not involve malfunction or defects in workmanship or material, for units that are beyond the warranty period, for units that are beyond the service call reimbursement period, for curved manual treadmill not requiring component replacement, or curved manual treadmill not in ordinary household use.
3. Damages caused by services performed by persons other than authorized SOLE service companies; use of parts other than original SOLE parts; or external causes such as corrosion (RUST), discoloration of paint or plastic, alterations, modifications, abuse, misuse, accident, improper maintenance-(see general maintenance instructions section), including lack of consistent lubrication of the deck, inadequate power supply, natural disasters, or elemental damage (i.e. power surges, lightning storms, water damage, or fire damage.)
4. Products with original serial numbers that have been removed or altered.
5. Products that have been: sold, transferred, bartered, or given to a third party. (Warranties DO NOT transfer.)
6. Products that do not have a warranty registration card on file at SOLE. SOLE reserves the right to request proof of purchase if no warranty record exists for the product.
7. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.
8. Product use in any environment other than a residential setting.
9. Warranties outside of North America may vary. Sole USA warranty coverage is limited to the Continental United States. Sole USA does not sell or service equipment in Hawaii, Alaska, or outside of the United States. Please contact your local dealer for details regarding warranty availability in your region.

Warranty will be void if the unit is not in a climate-controlled, insulated environment. (Examples: Garage, outside, carport, etc)

SERVICE

Keep your bill of sale. Twelve (12) months from the date on the bill of sale or eighteen (18) months from the date of factory shipping as determined by the serial number establishes the labor warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by following these steps, in order:

1. Contact your selling authorized SOLE dealer. OR
2. Submit all service requests including serial number, contact information and a brief description of the problem online at www.soletreadmills.com/serviceparts.html

3. If there is a question as to where to obtain service, contact our service department at 866-780-7653.
4. If no local service is available, SOLE will repair or replace the parts, at SOLE's option, withi the warranty period at no charge for parts. All transportation costs, both to our factory and upon return to the owner, are the responsibility of the owner. The owner is responsible for adequate packaging upon return to SOLE. SOLE is not responsible for damages that occur during shipping. Make all freight damage claims with the appropriate freight carrier. DO NOT SHIP ANY UNIT TO OUR FACTORY WITHOUT A RETURN AUTHORIZATION NUMBER. All units arriving with- out a return authorization number will be refused.
5. The service department assists in troubleshooting prior to sending a field technician. SOLE may request pictures and video via email of issues to help with diagnosing.

Before returning your Sole product to any retailer, or if you require any assistance with assembly or technical support please call us first for assistance at 866-780-7653. Thank you for your Sole purchase.

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